



HOOK

A patient walks in, the pressure is on, and you need the right question at the right moment. Can you guide the conversation clearly, confidently, and professionally in English? Let's practice like a pro.

1 INTERVIEW GOAL



Ask clear, respectful, patient-friendly questions to gather accurate information. Build trust, show empathy, and keep the conversation professional.

2 QUESTION BANK

- ☐ What brings you in today?
- ☐ Can you describe your symptoms?
- ☐ When did the problem start?
- ☐ How severe is the pain?
- ☐ Does anything make it better or worse?
- ☐ Do you have any allergies?
- ☐ Are you taking any medication right now?
- ☐ Have you had this problem before?
- ☐ Do you have any other medical conditions?
- ☐ Is there anything else I should know?

3 USEFUL INTERVIEW STRUCTURE

- 1 Greet the patient
- 2 Confirm the reason for visit
- 3 Ask about symptoms
- 4 Explore history and medication
- 5 Clarify details
- 6 Summarize and reassure



4 MINI MODEL INTERVIEW



Good afternoon, Ms. Lopez. I'm going to ask you a few questions so I can understand what is going on. What brings you in today?



I've had stomach pain since last night.



I'm sorry to hear that. Can you describe the pain? Is it sharp, dull, or constant?



It feels sharp, and it gets worse when I move.



Thank you. On a scale from one to ten, how severe is it? Have you taken any medication, and do you have any allergies?

5 QUESTION STARTERS

- Could you tell me more about...?
- Can you describe...?
- When did you first notice...?
- Have you ever experienced...?
- Would you say the pain is...?
- Let me make sure I understand...



6 VOCABULARY FOCUS

Word	Meaning
Symptoms	signs of illness or discomfort
Diagnosis	identification of a disease or condition
Allergy	a harmful reaction to something
Medication	medicine used for treatment
Severe	very serious or intense
Constant	continuing without stopping

7 IDIOMS & NATURAL EXPRESSIONS



under the weather
feeling slightly sick



in good hands
cared for by capable people



rule out
eliminate a possibility



a bitter pill to swallow
bad news that is hard to accept

8 QUICK PRACTICE CHALLENGE



Choose 3 questions from the bank and role-play a short patient interview. Try to use at least 2 vocabulary words and 1 idiom.

